

The book was found

ITIL Lite: A Road Map To Full Or Partial ITIL Implementation



Synopsis

ITIL Lite: A Road Map to Full or Partial ITIL Implementation' is aimed at encouraging organisations to adopt ITIL V3 by selecting and implementing key ITIL V3 components. For many reasons not every organisation can adopt the whole of ITIL V3. Therefore, the publication explains which components are essential and explains how to select the appropriate components for implementation. This publication is based around a project template to help readers prepare their own project. Ideal for those departments whose budgets have been reduced but who still want to improve key processes and functions.

Book Information

Paperback: 132 pages

Publisher: The Stationery Office (September 3, 2010)

Language: English

ISBN-10: 0113312121

ISBN-13: 978-0113312122

Product Dimensions: 0.2 x 8.5 x 8.5 inches

Shipping Weight: 13.4 ounces

Average Customer Review: 4.0 out of 5 stars [See all reviews](#) (5 customer reviews)

Best Sellers Rank: #1,279,438 in Books (See Top 100 in Books) #679 in [Books > Computers & Technology > Business Technology > Management Information Systems](#) #1009 in [Books > Reference > Encyclopedias & Subject Guides > Business](#) #3722 in [Books > Textbooks > Business & Finance > Management](#)

Customer Reviews

There are some ITSM professionals I've heard who damn this book because it speaks of "implementing ITIL" and does not address the "value proposition" True, BUT I'd like to say I thought this book was great! Why? Because there are so many smaller organisations who need process too. They don't have the time/money to do the heavy analysis of which process when and what's my maturity. These organisations have a gut feel for what they need, understand there's an inevitable support cost and won't spend money measuring that they "know" already. They have agreed ITIL is best practice, so they need some of that. This isn't high and mighty and doesn't measure value to the business or assess maturity but for a reactive IT in a small organisation I can see the applicability plus I recommend it.

If you have a base knowledge of ITIL and are looking for a "light" implementation of ITIL, this is the book. It has a good amount of detail in it without being overwhelming. This is a starting point for my company so it is the perfect first step. I have knowledge of ITIL v2 and this book outlines the changes with v3; I found this very helpful.

This book delivers the most perfect roadmap to an ITIL lite implementation. Exactly what I was looking for. For smaller companies that don't have budget (or need) for a full ITIL implementation, this is it. Worth every penny.

This is a great book for those persons that is beginning a process of implementing ITIL or those persons that already are in a implementation and have some questions. In summary if you want to implement ITIL this is the book!!!!

This wasn't very useful for me and very old fashioned. Needs updating to get useful (via a free eBook hopefully).

[Download to continue reading...](#)

ITIL Lite: A Road Map to Full or Partial ITIL Implementation Streetwise Budapest Map - Laminated City Center Street Map of Budapest, Hungary - Folding pocket size travel map with metro map Pop-Up NYC Map by VanDam - City Street Map of New York City, New York - Laminated folding pocket size city travel and subway map, 2016 Edition (Pop-Up Map) Stewart's Clinical Removable Partial Prosthodontics (Phoenix, Stewart's Clinical Removable Partial Prosthodontics) By Rodney D. Phoenix, David R. Cagna, Charles F. Defreest: Stewart's Clinical Removable Partial Prosthodontics (Phoenix, Stewart's Clinical Removable Partial Prosthodontics) Fourth (4th) Edition Applied Partial Differential Equations with Fourier Series and Boundary Value Problems (5th Edition) (Featured Titles for Partial Differential Equations) Streetwise Chicago CTA & Metra Map - Laminated Chicago Metro Map - Folding pocket size map for travel World Executive Poster Sized Wall Map (Tubed World Map) (National Geographic Reference Map) Streetwise Barcelona Metro Map - Laminated Metro Map of Barcelona Spain - Folding pocket size subway map for travel MySQL Admin Cookbook LITE: Configuration, Server Monitoring, Managing Users Beginner's Guide To Embedded C Programming: Using The Pic Microcontroller And The Hitech Picc-Lite C Compiler AdvancED Flash on Devices: Mobile Development with Flash Lite and Flash 10 (Friends of Ed Aboobe Learning Library) Ciudades sudamericanas como arenas culturales: Artes y medios, barrios de ÃfÃ©lite y villas miseria, intelectuales y urbanistas. CÃfÃ©mo ciudad y cultura se activan mutuamente

(Teoría) (Spanish Edition) Latin D'Lite (Spanish Edition): Deliciosas recetas latinas con un toque saludable Blood Lite: An Anthology of Humorous Horror Stories Presented by the Horror Writers Association (Dark-Hunter World) Streetwise Central Park Map - Laminated Pocket Map of Manhattan Central Park, New York for Travel Streetwise Manhattan Bus Subway Map - Laminated Metro Map of Manhattan, New York - Pocket Size (Streetwise Maps) Streetwise Paris Map - Laminated City Center Street Map of Paris, France Puerto Rico (Adventure Travel Map) (National Geographic Adventure Map) Streetwise Madrid Map - Laminated City Center Street Map of Madrid, Spain

[Dmca](#)